

HOW TO TELL THE DIFFERENCE BETWEEN V2 AND V3 THERMOSTATS

Thermostats

There are labels on the back of the thermostat and on the box

If there is no mention of the version number then you have a version 2

All version 3 thermostats and their boxes are labelled as V3

e.g. PRT-NV3 , PRT/HW V3

All Touch screen thermostats are version 3

After fitting the labels aren't visible so to determine the version number...

With the display on

Press the power button for ½ a second if the display goes off you have version 2
if the snowflake symbol appears or disappears you have version 3

NB version 1 thermostats have staggered buttons.

Touchpad

All Touchpads are labelled on the back with there version number currently V2.06 or V3.05

all Touchpads labelled V2.xx will only work with V2 thermostats

all Touchpads labelled V3.xx will only work with V3 thermostats

After fitting the labels aren't visible so to determine the version number...

With the power on

On the bottom of main screen of the V3 Touchpad you will see 3 small buttons
“shut down, away and setup” these buttons are not on the V2 Touchpad

To see the exact version number

On the main screen press the setup button (V3) or the system icon (V2)
the exact version number is displayed in the blue bar on the top left of the display.

NB Version 2 and Version 3 Touchpads will not work with Version 1 thermostats